



Cobb County...Expect the Best!

Cobb County Leak Credit Eligibility

In some instances Cobb County provides a nominal credit for charges associated with a leak on a private plumbing system. Credits are provided in response to the related policy adopted by the Cobb County Board of Commissioners. The purpose of the policy is to assist customers with a partial offset of the costs associated with certain plumbing failures, not to fully compensate a customer for the costs of a leak. The maintenance and repair of private plumbing systems as well as any costs associated with its failure are the responsibility of the customer.

Leak in a home or residential service line: In the event of a leak that results in loss of water that does not enter the sewer system, residential customers **may** qualify for a partial credit for wastewater once a year if repair of the leak is documented. A residential customer may qualify for a partial water credit if the leak results in use of water four times greater than normal.

Leak at a business or private line at a master metered complex: Non-residential customers **may** also qualify for a partial wastewater and water credits once a year with evidence of a repaired leak; however, available credits are more restricted than for residential leaks.

Leak in a pool: You **may** receive one pool credit per year if the pool has to be drained and refilled **because of a repair**. The pool credit will be on wastewater charges only.

A new pool fill or filling a pool for the season: Consistent with regional water conservation guidelines, Cobb County does **not** give a credit for pool filling unless it has been drained to facilitate a repair.

Credit for irrigation use: Consistent with regional water conservation guidelines, Cobb County does **not** give a sewer credit for outdoor water use. Cobb County recovers the costs of the extensive wastewater system by billing wastewater equal to metered water use. Outdoor irrigation is a discretionary use of water and the water used to irrigate outside is not readily available to us for future use.

To see the complete leak policy adopted by the Cobb County Board of Commissioners, please [click here](#).