

Why This Report?

The Cobb County Water System (CCWS) is committed to delivering to you, our customer, water that meets or exceeds federal and state quality standards. We are pleased that this 2012 Water Quality Report shows we are doing that. Our priority is to deliver safe water to your home or business each day. We make significant efforts to protect our water resources for both existing needs and future generations.

The following pages provide the summary results of a continuous drinking water testing program. This report covers the calendar year 2011. Important definitions are provided to help clarify the information further. The CCWS's Water Quality Report is also posted on our Web site at www.cobbwater.org/WaterReport.html. For additional information contact our Customer Service Division at 770.423.1000.

The bottom line is we provide safe, quality drinking water to you 24 hours a day, seven days a week, 365 days a year because we know that it is vital to the health and well-being of our community.

Where Does My Water Come From?

You are a customer of the CCWS, an agency of Cobb County government. We distribute treated water to more than 176,000 customer accounts representing about 720,000 residents in the CCWS's service area, and treat collected wastewater in a manner safe for your families and the environment.

The Water System purchases water from the Cobb County-Marietta Water Authority (CCMWA), a utility providing treated drinking water on a wholesale basis to cities and counties in the region. CCMWA treats drinking water using state-of-the-art equipment and ensures water quality through continued monitoring and testing.

The CCMWA was created by the Georgia Legislature in 1951 for the purpose of providing potable water to Cobb County. The CCMWA has two surface water sources supplying two treatment facilities. The Wyckoff Treatment Facility is supplied from Lake Allatoona, a Corps of Engineers impoundment in north Cobb, south Cherokee and south Bartow counties. The Quarles Treatment Facility withdraws water from the Chattahoochee River. After treatment at these plants, water is transported to various areas within the County where it is fed into CCWS distribution lines and finally to your home or business.

The Cobb County-Marietta Water Authority and the Atlanta Regional Commission completed a source water assessment itemizing potential sources of water pollution to our surface drinking water supplies. This information can help you understand the potential for contamination of your drinking water supplies and can be used to prioritize the need for protecting drinking water sources.

A Source Water Assessment is a study and report which provides the following:

- a description of the area of land that contributes the raw water used for drinking water,
- a list of potential sources of contamination to drinking water supplies, and
- a discussion of the drinking water supply's susceptibility to contamination.

For more information on this project, visit the Source Water Assessment Web site at www.atlantaregional.com/environment/water/source-water-assesment-project or request information by mail from the ARC:

Attn: Source Water Assessment
Environmental Planning Division
Atlanta Regional Commission
40 Courtland Street, NE
Atlanta, GA 30303

How Is The Water Treated?

The process begins by pumping untreated water from the Chattahoochee River or Lake Allatoona into sedimentation basins where large particles are removed and the water is disinfected.

The water is then directed to a process called flocculation which is a gentle mixing of the water with a coagulant. This allows particles, called *floc*, to form and settle, clarifying the water. Next, the water is put through a filtration system where water flows through sand filters trapping even smaller particles.

After filtration, chemicals are added for final disinfection. Except for chlorine and fluoride, every chemical used in the treatment process is removed before the finished water is distributed to you.

Why Are there Contaminants?

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include:

- Microbial contaminants** such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.
- Inorganic contaminants** such as salts and metals which can be naturally-occurring or result from urban storm runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.
- Pesticides and herbicides** which may come from a variety of sources such as agriculture, storm water runoff, and residential uses.
- Organic chemical contaminants** including synthetic (man-made) and volatile organics, which are by-products of industrial processes and petroleum production, and can also come from gasoline stations, urban storm water runoff, and septic systems.
- Radioactive contaminants** which can be naturally-occurring or be the result of oil and gas production and mining activities.

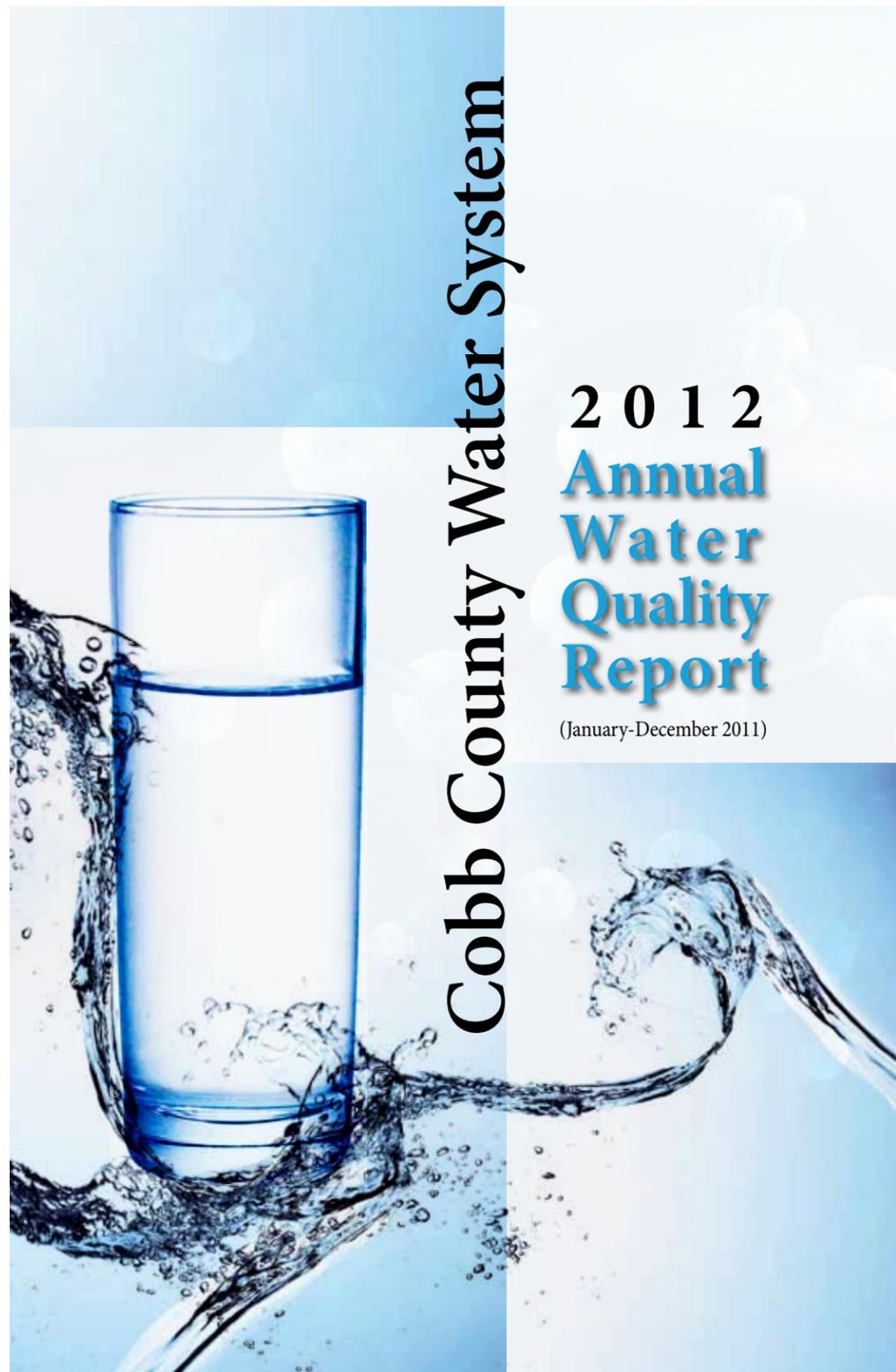
The U.S. Environmental Protection Agency (EPA) has set treatment methods to reduce contaminants to levels that protect human health. CCMWA's laboratory continuously monitors water quality to be sure it is properly treated to EPA standards. In addition, over 220 water samples throughout the CCWS distribution system are taken each month and tested. To ensure tap water is safe to drink, EPA prescribes limits on the amount of

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Cobb County Water System
Water Quality Report
660 South Cobb Drive
Marietta, Georgia 30060-3113



certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's *Safe Drinking Water Hotline at 1.800.426.4791*.

What Are Cryptosporidium?

Cryptosporidium are microbial pathogens found in surface water throughout the United States. Testing is currently being performed on the untreated water from the intakes located at the Chattahoochee River and Lake Allatoona for the presence of Cryptosporidium. The results for 2011 are listed below.

Location	Date	Results	Units
Chattahoochee River	Jul – Dec 2011	0	Organisms/sample
Lake Allatoona	Jul – Dec 2011	0	Organisms/sample

Lead In Water

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The CCWS is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds or more before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at www.epa.gov/safewater/lead.

Health Related Concerns

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons, such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly people, and infants can be particularly at risk. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium are available from the EPA's *Safe Drinking Water Hotline at 1.800.426.4791*.

How To Read The Drinking Water Analysis Table

The table shows the results of our water quality analyses. Every contaminant regulated by EPA that was detected in the water, even in the minutest traces, is listed here. The table contains the name of each substance, the highest level allowed by regulation (MCL), the ideal goals for public health (MCLG), the usual sources of such contamination, footnotes explaining our finding, and a key to units of measurement. The definitions in the next section are important.

Drinking Water Analysis Table

(The data presented in this report are furnished by the CCMWA and are from the most recent testing done in accordance with regulations.)

EPA Regulated Inorganic Substances or Contaminants

Substance (Unit)	Date Tested	MCL	MCLG	Detected Level	Range	Major Sources	Violation
Fluoride ¹ (ppm)	2011	4	4	0.94	0.0 – 0.94	Erosion of natural deposits; water additive which promotes strong teeth	NO
Lead ² (ppb)	2011	AL=15	0	2.5	n/a	Corrosion of household plumbing systems	NO
Copper ³ (ppm)	2011	AL=1.3	0	0.027	n/a	Corrosion of household plumbing systems	NO
Nitrate/Nitrite ⁴ (ppm)	2011	10	10	0.89	0.27 – 0.89	Runoff from fertilizer use; leaching from septic tanks; erosion of natural deposits	NO

Notes: ¹ Fluoride is added to water to help in the prevention of dental cavities in children.
² Of the 50 sites tested, 1 exceeded the action level. The next round of testing is due in 2014.
³ Of the 50 sites tested none exceeded the action level. The next round of testing is due in 2014.
⁴ Nitrate and Nitrite are measured together.

Disinfection By-Products, By-Product Precursors and Disinfectant Residuals

Substance	Date Tested	MCL	MCLG	Detected Level	Range	Major Sources	Violation
TTHMs (Total Trihalomethanes) (ppb)	2011	80	0	37.0	15.2-79.3 ¹	By-products of drinking water disinfection	NO
HAA5s (Haloacetic Acids) (ppb)	2011	60	0	21.0	8.3 - 49.6 ¹	By-products of drinking water disinfection	NO
TOC (Total Organic Carbon) (ppm)	2011	TT	n/a	2.2	1.0 - 2.2	Decay of organic matter in the water withdrawn from sources such as lakes and streams	NO
Chlorite (ppm)	2011	1.0	0.8	0.43	0.05 - 0.43	By-product of drinking water disinfection	NO
Chlorine Free (ppm)	2011	MRDL=4	MRDLG=4	2.2	BDL-2.2	Drinking water disinfectant	NO

Notes: ¹ This contaminant is regulated by the average concentration over a period of a year.

Microbiological Contaminants

Substance	Date Tested	MCL	MCLG	Level Found	Range	Typical Source	Violation
Total coliform bacteria	06/2011 08/2011 10/2011	<5% positive samples (monthly)	0% positive samples (monthly)	0.45% ¹ 0.45% ¹ 0.88% ²	Highest Detected 0.88%	Naturally present in environment	NO

Notes: ¹ 1 positive sample out of 223 samples tested during the month.
² 2 positive samples out of 226 samples tested during the month.

Turbidity

Substance	Sample Date	MCL	MCLG	Level Found	Range	Typical Source	Violation
Turbidity ³	2011	TT = 1 NTU	0	0.18	n/a	Soil runoff	NO
		TT = percentage of samples <0.3 NTU		100%	n/a		

Note: ³ Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of water quality. High turbidity can hinder the effectiveness of disinfectants.

Definitions

MCL – Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

MCLG – Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

AL – Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must implement.

TT – Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.

MRDL – Maximum Residual Disinfectant Level: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbiological contaminants.

MRDLG – Maximum Residual Disinfectant Level Goal: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NTU – Nephelometric Turbidity Unit: Measures the cloudiness of water.

ppm – parts per million or milligrams per liter (mg/L), i.e., one penny in \$10,000.

ppb – parts per billion or micrograms per liter (µg/L), i.e., one penny in \$10,000,000.

n/a – not applicable.

n/d – not detected.

BDL – Below detection limits.

Questions?

Contact Customer Services
770.423.1000

En Español
Este informe contiene información muy importante. Tradúscalo o hable con un amigo que lo entienda bien.

Send Written Correspondence:

Cobb County Water System
Water Quality Report
660 South Cobb Drive
Marietta, GA 30060
770.419.6478

Cobb County Water System

The Cobb County Water System provides retail water service to households and businesses in unincorporated Cobb County and the cities of Acworth and Kennesaw, as well as wastewater treatment service to all of Cobb County and portions of surrounding counties. We also maintain dedicated stormwater infrastructure in unincorporated Cobb County.

The Water System recognizes that protecting the environment in an urbanizing setting is important and requires a comprehensive approach. Our nationally recognized public outreach programs promote respect for the environment by educating our community about the connection between behavior and the quality/quantity of our water resources.

Cobb Water's education programs include:

- Watershed Stewardship 770.528.1482
- Backflow Prevention 770.528.3343
- Grease Management 770.419.6430
- Partners in Education 770.419.6295
- Stormwater Management 770.419.6435
- Water Efficiency 770.419.6244
- CMOM Program 770.419.6359

To learn more about CCWS and these programs, please visit our Web sites at cobbwater.org, cobbstreams.org, and cmom.cobbcountyga.gov.

Other Important Contacts:

- Main Customer Service Line Call Center 770.423.1000
- 24/7 Water Restriction Information & Reporting Line Call to leave a message 770.419.6278
- 24/7 Emergency Service Emergency Dispatch 770.419.6201