



GUARANTEED PARATRANSIT SERVICE ROUTE 10/12



Program Benefits

- Overall improved customer service for paratransit patrons
- Patron makes one call for service to CCT **or** MARTA depending on where the trip originates
- Seamless integrated transportation service between the two transit systems
- Demonstrates regional coordination and cooperation
 - Shared policies and paratransit patron databases
 - Integrated operating procedures
 - Similar fare structures

The **Guaranteed Paratransit Service** (Route 10/12) was made available through a partnership between two local transit systems, Cobb Community Transit (CCT) and Metropolitan Atlanta Rapid Transit Authority (MARTA). This special service allows the paratransit rider to easily transition or transfer between these two transit entities and travel seamlessly throughout the region. Prior to implementation of this program, transferring customers were required to make all travel arrangements separately with each transit system.

Paratransit patrons desiring to travel between the systems make only ONE call for service to either CCT or MARTA depending on where the trip originates. The originating agency coordinates that passenger's trip and the transition to the other transit agency for trips going outside the corridor area. The corridor area falls within a $\frac{3}{4}$ mile buffer area along portions of the CCT Route 10 and MARTA Route 12 from the Cumberland Transfer Center to the MARTA Arts Center Station in downtown Atlanta. The Routes travel primarily along US41 in Cobb and Atlanta and 17th Street in Atlanta.

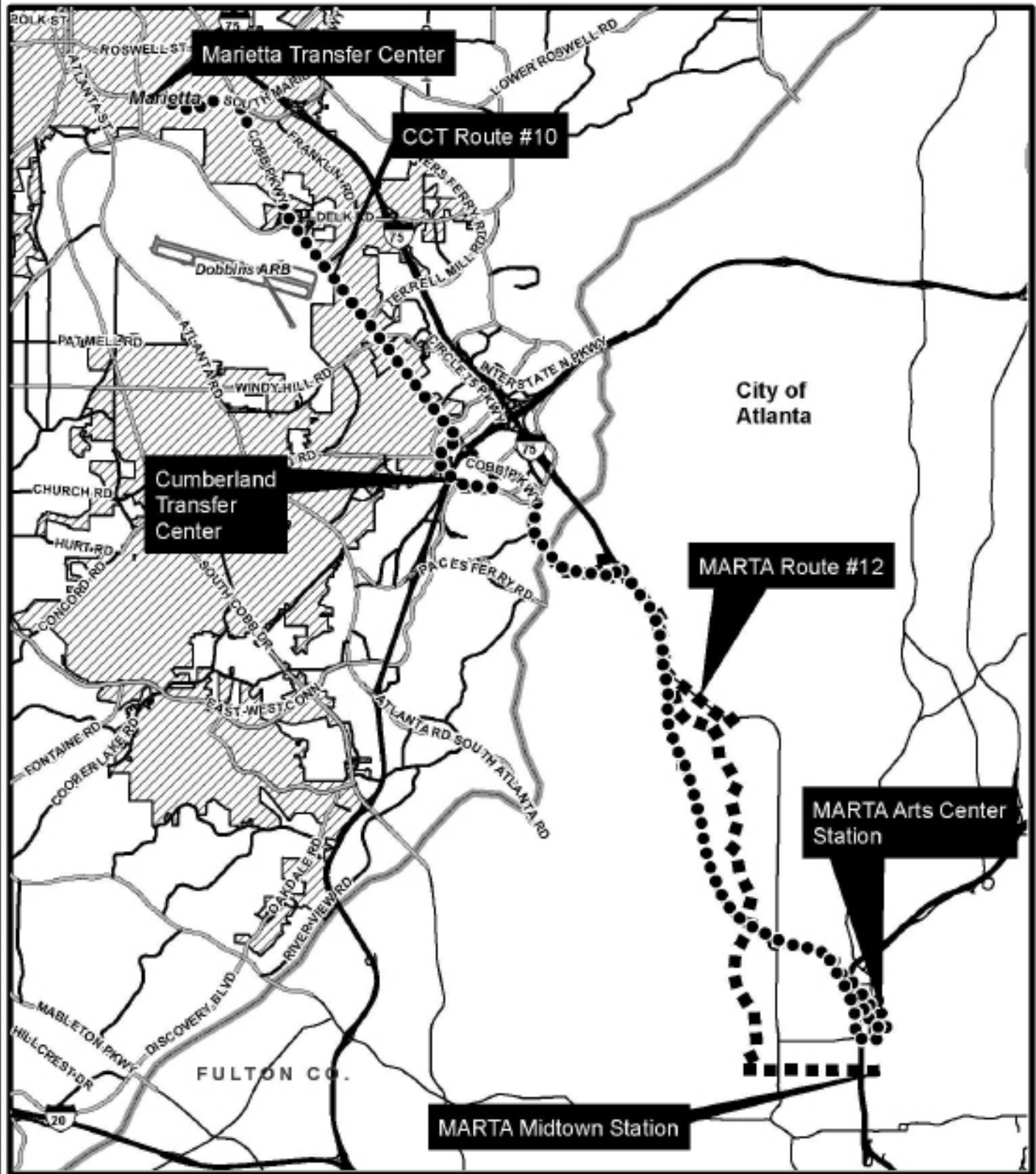
Funding for this service was made possible through the Federal Transit Administration New Freedom Grant program.

For more information, please contact:

Paratransit Reservations

770-427-2222

LOCATION MAP



**Cobb County
Department of Transportation**

PROJECT:
CCT Route 10/MARTA Route 12
Transit Service

DATE:
November 25, 2008



Notes: